Frequently Asked Questions

Need Additional Sales Support?

We'll provide a 30min call with an ATS Specialist to demo the platform or dig into client questions regarding features and workflows.

What information to provide the specialist:

- Name/Main point of contact, title
- Employee Count
- Do they have a current ATS?
- Current pain points?
- How quickly are they looking to onboard a new solution?

Common Support Articles

Support Home
Job Board Options
Candidate Data Import
Embeddable Job Widget

Client ready for Implementation?

We can't wait to get them started!

Get them started: Download Rippling Applicant Tracking from the App Shop!

What's next: Our Client Services & Success team will reach out 24-48 hours once the app is downloaded and share several options to schedule a meeting!

What's the difference between Small Business v Premium Implementation?

Small Business	Premium
$299 light implementation, 99 > employees	**$749**
• Account setup via e-mail • 30 minute training call, recorded	• Discovery call • Premium account setup • 90 minute training call, recorded

API Documentation

Our API lets you interact with our system programmatically from your own application. You can use our API to access resources such as Jobs, Applicants, Notes, and others. All of your account and applicant data is fully available through our secure account API. Everything that is available in the web application is available through our API. Go directly to our endpoint documentation to get started.

Contact ATS Support for questions, customizations and more:
support@applicant-tracking.com

Looking for additional training & professional services?
support@applicant-tracking.com

RIPPLING